

## F A Q

Q: We are willing to build a strong relationship with you in future, so what is your policy for the payment? is there any deposit? if yes how much?

A: TT payment and LC at sight is acceptable. We prefer to TT payment. 30% prepayment, the balance money to be paid against copy of B/L.

Q: How long it takes to receive the products?

A: Production time is 30-45 days. Shipping time is about 35 days from shanghai port to your country. So, if you place an order, about 3 months you will receive the goods.

Q: Do you have your own brand? What about your packing?

A: YES, our brand is: IOMO and CONFERO. Packing way is product with plastic bag, color box or neutral box. Then, put certain quantity box into carton.

Q: If we come to realize the business of stabilizer link, where we would deliver the product? in the store of my agent?

A: We can deliver the goods to the store of your agent.

Q: Can sell me the product but without box? only with the plastic bag?

A: Yes, we can sell the product without box, only with the plastic bag. then, according to certain quantity packed into carton.